

# Welcome To Rodrigues !

We wish you a very pleasant stay on beautiful Rodrigues Island. Cruising sailors are very welcome here. To assist with your orientation, this document provides some basic information relating to your visit. Should you require any further information please do not hesitate to contact the Port Captain's office, in the building at the western end of the quay. Security staff can direct you to the office.

Best wishes,

**Port Captain and Staff**

**Port Mathurin, Rodrigues**

## 1.0 Arrival Procedures

After anchoring or berthing at the wharf, you should stay on board your vessel until all formalities are completed. The Q flag should be displayed until clearance has been given by the health officer. Official inspections will be undertaken by Health, Customs, Immigration and Coastguard.

Visitors may request up to 12 weeks visa on arrival, though time spent here in Rodrigues is deducted from the allowance if you continue to Mauritius. Once all four services have approved you may leave your vessel.

## 2.0 Berthing

Vessels may anchor in the harbor (turning basin) or lie alongside the wharf, with starboard side tie up only please. However all vessels must be prepared to relocate for periodic visits by the large supply ship from Mauritius, approximately every seven to ten days.

For the ship arrival, most vessels are required to move out into Mathurin Bay, but they may re-anchor in the harbor after the ship has berthed. This procedure is repeated for the ship's departure. Once the ship has departed the wharf may be used once again. The Port Captain will advise the dates of arrival and departure.

## 3.0 VHF Radio Watch

Please keep watch on VHF Channel 16 and use channels 9 and 17 for conversations. Do not use channels 18 or 74 – these are prohibited channels.

## 4.0 Going Ashore

The port and dock area is a security zone, with 24 hour guard and extensive CCTV surveillance. Yacht crew may only enter and exit the port through the pedestrian gate at the western end of the dock. Security staff may request identification and personal details for port records.

Visitors to vessels in the port must have a security pass to enter the port area – this can be requested in advance through the Port Captain's office, before 3:00pm each day.

## 5.0 Water Supply

You can refill your tanks from the white rain water tank on the quay, at the eastern end of the cargo shed. Please understand that water is a very scarce resource in Rodrigues. Do not waste water, do not use it for washing your boat !

## **6.0 Garbage Disposal**

Garbage bins are provided just outside the pedestrian security gate, close to the street.

*Please note that supermarket plastic bags are strictly prohibited on the island, so you must always take your own shopping bags to market and the stores in town.*

## **7.0 Laundry**

The lady cleaner at the port office can take in your laundry for personal attention. Ask for Adelle in the ground floor office.

## **8.0 Fuel Supply**

You can obtain fuel supplies by jerry can by taking your dinghy up the small estuary at the western end of the port. The fuel filling station is on the left hand side going upstream, just before the bridge. It is easier to do this at high tide. Bulk diesel fuel can be delivered by tanker truck to the quayside, for a minimum of 1000 liters.

## **9.0 Shopping & Markets**

Most stores and markets open early, usually by 8:00am, and are closed by 4:00pm. Many close earlier on Saturdays. Most are closed completely on Sundays.

## **10.0 Banking & Cash**

Four main banks are situated within 10 minute walk of the quay. Most have ATM machines for cash withdrawal. Money can be exchanged at the banks.

## **11.0 Telephone Services**

Two cellular telephone service providers are available. Both have offices in the Port Mathurin business area. You may purchase pre-paid SIM cards and also sign up for pre-paid 3G or 4G cellular data services.

## **12.0 Church Services**

Mass for Roman Catholics is on Saturday at 17:00hrs and on Sunday at 07:00hrs. There is also a weekday mass at 07:00hrs Monday through Friday.

## **13.0 Departure Procedures**

You must advise Port Control at least 24 hours prior to departure. Clearance procedures will require attendance with Immigration, Coast Guard & Customs. Vessels should depart the port immediately after clearance is completed.

## **Emergency Contact Details**

<b>Service</b>	<b>Telephone</b>	<b>Radio</b>
Port Captain	831-1626	VHF CH16 (business hours)
Police Coast Guard	831-2182	VHF & HF, 24x7
Civil Police	831-0154	-
Immigration	831-0654	-
Customs	832-1339 or 832-1340	-
Hospital	831-1628	-